## **DEPARTMENT OF THE NAVY**



NAVAL SERVICE TRAINING COMMAND 2601A PAUL JONES STREET GREAT LAKES, ILLINOIS 60088-2845

> NSTCINST 7200.2C N8 16 Jan 2024

## NSTC INSTRUCTION 7200.2C

From: Commander, Naval Service Training Command

Subj: ESCALATION PROTOCOL DUE TO NON-LIQUIDATION OF TRAVEL AUTHORIZATIONS AND VOUCHERS

Ref: (a) Department of Defense 7000.14-R (DoD FMR)

- (b) Department of Defense Instruction (DoDI) 5154.31
- (c) Joint Travel Regulations (JTR)
- (d) NSTCINST 7200.1D
- (e) NAVADMIN 156/17 Compliance with Travel Requirements
- (f) Defense Travel Management Office Guide for Managing Travel-Incurred Debt, Sec. 2.1.2 and 2.1.3
- (g) Defense Travel System (DTS) Unsubmitted Travel Voucher Management Memo dtd 18 Nov 2020

Encl: (1) Memo in Lieu of a DD Form 1351-2

- 1. <u>Purpose</u>. To mitigate the risk of either outstanding or unliquidated Defense Travel System (DTS) travel obligations as well as promulgating policies and procedures for the escalation protocol due to non-liquidation of travel authorizations and vouchers for the Naval Service Training Command (NSTC) domain. This instruction intends to maintain compliance with references (a) through (g).
- 2. Cancellation. NSTCINST 7200.2B
- 3. <u>Responsibilities</u>. This instruction applies to all personnel assigned to NSTC, its subordinate commands, and activities.
- 4. <u>Action</u>. The travelers and the travelers' chain of command are responsible for resolving all unliquidated TDY expenses. A travel mission is incomplete until the traveler has digitally signed the DTS voucher for approval or a completed DD Form 1351-2 is signed by the traveler in blocks 20 a-b and submitted to the commands Non-DTS Entry Agent (NDEA).
- a. Per references (a) through (g), travelers must submit a travel voucher within 5 business days of the travel return date, regardless of leave or any similar delays. Split disbursement is required to pay all expenses charged to the Government Travel Charge Card (GTCC).
  - b. Per reference (d), travelers must submit a receipt for all reimbursable expenses.

- c. As directed by reference (e), the DD Form 1351-2 must be signed in block 20a, and the submission date must be stamped/written legibly in block 20b. In an available space between blocks 20c and 23, "Received By" must be stamped/written legibly to include the printed first and last name of the NDEA who received the form, the NDEA's signature, and the date received.
- d. Traveler or NDEA are required to upload all forms and supporting documentation into DTS under the expenses page as an expense attachment or document.
- 5. If an authorization/voucher is not submitted within the required time, the NSTC Travel Team will use the NSTC Escalation Protocol, figure (1), as guidance to mitigate outstanding/unliquidated DTS travel obligations.

RESPONSIBILITY	TIME FRAME	ESCALATION PROTOCOL
NSTC Travel Team		
and Reviewing		All Reviewing Officials run mandatory reports
Official	Weekly	in DTS
		Submit travel claim/voucher in DTS. If the
	Within 5 Work	traveler did not travel, cancel the trip using the
Travelers/NDEA	Days	cancellation process to de-obligate the funds.
NSTC Travel		N8 will provide subordinate commands DTS
Team/Subordinate		POC with the Unliquidated Document Report.
Commands DTS		POC will investigate the problem and provide a
POC	Weekly	response in the time allotted.
		If no actions are taken by subordinate
		commands DTS POC or traveler, N8 will
		provide subordinate commands Commanding
		Officer and Executive Officer with the
		Unliquidated Document Report. The
		Commanding and Executive Officer will
		investigate the problem and respond in the
NSTC Travel Team	30 days	allotted time.
		N8 will inform the Commanding Officer and
		Executive Officer of the status of the
		unliquidated document and state that since no
		action was taken, the N8 Travel Team will take
		the required action to close the document. This
NSTC Travel Team	45 days	could result in a debt collection to the traveler.

Figure (1)

6. Beyond 45 days, the NSTC N8 Travel Team will close the document by processing the voucher as a zero-dollar voucher to be paid to the traveler and GTCC or to pay the Centrally Billed Account as applicable. The Approving Official will comment:

"The Unit/Traveler has taken no action. Per NSTCINST 7200.2C, processing to clear document. A Memo in Lieu of DD 1351-2 has been attached. No expenses are paid to the traveler. If the traveler provides

the required documentation, the voucher can be amended, expenses added, and resubmitted for approval".

This comment is put in the Review Authorization/Voucher page under Comments to Approving Official and in the Sign and Submit page when signing the voucher.

- 7. In compliance with references (f) and (g), if an authorized travel advance exists, the NDEA and/or AO shall create and sign a DUE US voucher on behalf of the traveler and route it to another NSTC N8 Travel Team member for approval. DTS will automatically send a notification of potential debt to the traveler. The traveler will have 30 days from the second notification of the debt to repay the debt, request a hearing to contest the validity or amount of the debt, request a waiver to cancel all or part of the debt, or submit an amended travel voucher. Reference (f) gives Debt Management Monitors the authority to begin involuntary payroll deduction actions to recover the total amount of advances paid if the traveler does not take any of the above actions.
- 8. <u>Records Management</u>. Records created due to this instruction, regardless of media and format, must be managed per Secretary of the Navy Manual 5210.1, dated 20 December 2019.
- 9. Review and Effective Date. Per OPNAVINST 5215.17A, NSTC will review this instruction annually on the anniversary of its effective date to ensure applicability, currency, and consistency with Federal, DoD, SECNAV, and Navy policy and statutory authority using OPNAV 5215/40 Review of Instruction. This instruction will automatically expire ten years after the effective date unless reissued or canceled before the tenth-anniversary date or an extension has been granted.

Releasability and distribution:

This instruction is cleared for public release and is available electronically via the Naval Service Training Command issuance website,

Cian 1 Mathyly

http://www.netc.navy.mil/nstc/NSTC Directives/instructions.html

## Memo in Lieu of a DD Form 1351-2

**Background:** Due to the April 28, 2020 DTS expense screen functionality update, a Non-DTS Entry Agent (NDEA) **cannot** apply the "T-ENTERED" stamp on a DTS voucher **without** uploading documentation assigned as "Travel Voucher (Form 1351-2)." Normally, the NDEA would upload the traveler's DD Form 1351-2 (1351-2). However, as per Navy DTS Business Rules, there are conditions in which an NDEA may apply the "T-ENTERED" stamp without a 1351-2 required from the traveler.

This memo may be uploaded and assigned as " <u>Travel Voucher (Form 1351-2)</u> " in DTS in lieu of a 1351-2 when one of the below conditions applies:
Submitting a zero-dollar reimbursable DTS voucher in DTS 46 days or greater after the scheduled trip return date. Submission may result in a DUE US if the traveler received prior payments. (Ref. "DON Accounting Treatment of Unsubmitted Travel Vouchers" memo dated 18 NOV 2020)
Completing/closing out a DTS trip record for a canceled trip that has no authorized travel and transportation allowances, and the traveler is not claiming reimbursable expenses. Submission may result in a DUE US if the traveler received prior payments. (Ref. JTR par. 020101-B and Table 2-16)
Adjusting DTS voucher to establish a debt for improper over-payment error(s) the traveler has not corrected within 15 calendar days of notification. (Ref. USD(C) Memo on Preventing Travel Pay Improper Payments and Enforcing Recovery dated 07 OCT 2016)
Establishing a debt in which the traveler refused to sign their DTS voucher or 1351-2. Entered "Traveler refused to sign" in the "Additional Comments" block of the "Digital Signature" screen. (Ref. DTMO Guide for Managing Travel-Incurred Debt)
Clearing a debt for Out of Service (OOS) write-off or transfer with one of the following uploaded and assigned as "Other:" 1). Email received from the DFAS Pay Office or 2). Debt Acceptance letter from DFAS OOS Office. (Ref. DTMO Guide for Managing Travel-Incurred Debt)
Clearing a debt when the automated Advice of Collection (AOC) did not post in DTS. Provided evidence of collection by uploading one of the following assigned as "Other:" 1). Cash Collection Voucher (CCV), 2). Accounting System screen shot (e.g., STARS Single Document Inquiry (RDOC)), 3). Defense Civilian Pay System (DCPS) Debt Case History, 4). Master Military Pay Account (MMPA), 5). Traveler Leave & Earning Statement (LES), or 6). Email from DFAS stating debt was collected. (Ref. DTMO Guide for Managing Travel-Incurred Debt)
Reconciling a CBA transaction in which no reimbursable expenses are made to the traveler. (Ref. DTMO Centrally Billed Account (CBA) Reconciliation Manual)
Resolving an accounting reject in which the traveler signed the original DTS voucher but was not reimbursed due to an accounting error. Verified no additional payment or amount was changed from the version of the voucher signed by the traveler/NDEA prior to applying the "T-ENTERED" stamp.
Uploading receipts/substantiating documentation only. Verified no additional payment or amount was changed from the version of the voucher signed by the traveler/NDEA prior to applying the "T-ENTERED" stamp.
By digitally signing this memo, I certify the correct condition above is checked. I also certify the "Credit Summary" section on the "Review Financial Summary" screen in DTS has \$0.00 for the "Net to Traveler" amount. If only correcting a reject or adding receipts/substantiating documentation, I certify no cost change was made <i>prior</i> to applying the "T-ENTERED" stamp.
Navy DTS Program Management Office Last Updated 3/3/2021